

**CV**  
**Mubarak Albahri**

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**Personal Information:**

DATE OF BIRTH: 7, July, 1998

Martial Status : Single

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NATIONALITY : Kuwaiti

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**Objective:**

As an IT professional, my primary objective is to leverage my skills and knowledge in the field of technology to contribute to the success of the organization. With a strong background in software development, database management, and network administration, I aim to provide effective solutions to complex problems and ensure smooth operations of all IT systems. My goal is to stay up-to-date with the latest technologies and tools to continuously improve the IT infrastructure and enhance business productivity. I am committed to delivering exceptional results, collaborating with teams, and providing outstanding customer service to internal and external stakeholders.

**Work Experience:**

**Burgan Bank**                      **2025 April - still there**

**CRM DYNAMICS 365 AND RPA AUTOMATION UI PATH**

**CRM DYNAMICS 365:**

**Designed and customized CRM 9.0 and 9.1 forms for Retail, Corporate, and Private Banking including onboarding, KYC, account opening, and customer servicing processes.**

**Developed advanced JavaScript (Web Resources) to handle client-side logic: field validation, dynamic UI behavior, async data retrieval (Web API), and role-based access restrictions.**

**Built complete business processes using Business Process Flows, workflows, and custom rules to streamline retail/corporate/private banking journeys.**

**Integrated CRM with internal banking systems and automated tasks using UiPath RPA, including data extraction, document processing, and pushing data from legacy systems back into CRM.**

**Implemented security controls such as field-level restrictions, RM-only actions, and form automation based on user roles and record ownership.**

**Created reusable components (JS namespaces, utility libraries) to standardize enhancements across banking segments.**

**Supported CRM enhancements, performance tuning, debugging, and deployment using managed/unmanaged solutions.**

**RPA UI PATH + Agentic AI :**

**Designed and developed UiPath automated workflows to streamline manual banking operations, reducing processing time and human error.**

**Built end-to-end attended and unattended robots for data entry, reconciliation, report generation, and integration with core banking systems.**

**Automated extraction and validation of customer data from PDFs, emails, Excel files, and legacy screens using OCR, screen automation, and API connectors.**

**National Bank of Kuwait**

**August 2024 – Jan 2025**

Provide application support to SAAS applications cloud ensure smooth operations and resolve issues efficiently.

Manage vulnerabilities in Azure cloud environments.

Implement DevOps practices, including building, testing, and deploying applications.

Utilize Docker and Kubernetes for containerization and orchestration in DevOps processes.

Use Git and GitHub for version control and collaboration.

Monitor and analyze system performance using Grafana and Loki to ensure reliability and security.

Collaborate with cross-functional teams and coordinate with vendors to resolve cloud-related issues.

Support Google cloud , Microsoft Azure with features like SSO, VMs,Google crashlytics for developers to fix issues.

## **Kuwait International Bank**

**June 2022 – August 2024**

- Info Path Form
- Share Point Cloud and on-promise
- MVC .Net Development , JavaScript , jQuery , SQL , Html&Css ,
- Tawasul System
- Application Support (Mobile Iron , Open text, KIB Onboarding Website & Network)
- Coordinate Projects

## **Educational Qualification:**

### **American University of the Middle East, Kuwait**

- 2017 – 2021 ▪ Bachelor of Science in Computer Engineering
- Senior Project: IOT smart security system
- GPA: 2.99

### **Saleh Shehab High School, Kuwait**

- 2016 - High School Diploma
- Section: Science
- %80.9 **Languages:**
- **Arabic** Native
- **English** Reading, writing, & speaking **Courses :**
- Linux
- Power apps

- Azure Devops
- Low-code programming WordPress
- System Data Science machine learning automation
- Artificial Intelligence Robots , IoT
- Data Analytics
- API integration (myfatoorah , Tap , any documentation Api)
- MS SQL
- Aws cloud
- Flutter
- React native Web & App
- Ionic 5 angular
- MVC Core & Entity Framework
- Cisco Packet tracer
- Xamarin

**Personal Skills:**

- Sociable
- Teamwork skills
- Fast learner
- Leadership skills
- Time management
- Organizational skills
- Ability to work under pressure

**Activities & Achievements UDEMY**

Website

- Had PHP certificate Training Course UDEMY Website
- Xamarin form application IOS & android

**Certificates and References:**

- Available when Requested.